

Installing the Sanako Media Assistant software at home.

The SANAKO Media Assistant software is already installed on all the resource room PCs around the University. If you are having difficulty listening to the audio files from the Subject Resources pages in the VLP on a PC on-campus, please refer to help sheet "**Troubleshooting the SANAKO Media Assistant files**".

As a student or member of staff, you are allowed to install the SANAKO Media Assistant Lite software under the terms and conditions of the site-wide licence held by Nottingham Trent University.

Please note, we regret that the software is only available for computers running Microsoft Windows® XP and 2000.

This help-sheet will take you through the process of installing the SANAKO Media Assistant software at home.

- **To download the SANAKO Media Assistant Lite software**

1. Click on the download link available on the SANAKO Media Assistant installation page in the VLP (go to any of the audio file pages and you will find a link in the right-hand column).

2. From the **File Download** window shown in Figure 1, click on the **Save** button



Figure 1

3. Save the file **SANAKO Media Assistant Lite.msi** to your desktop (see Figure 2)

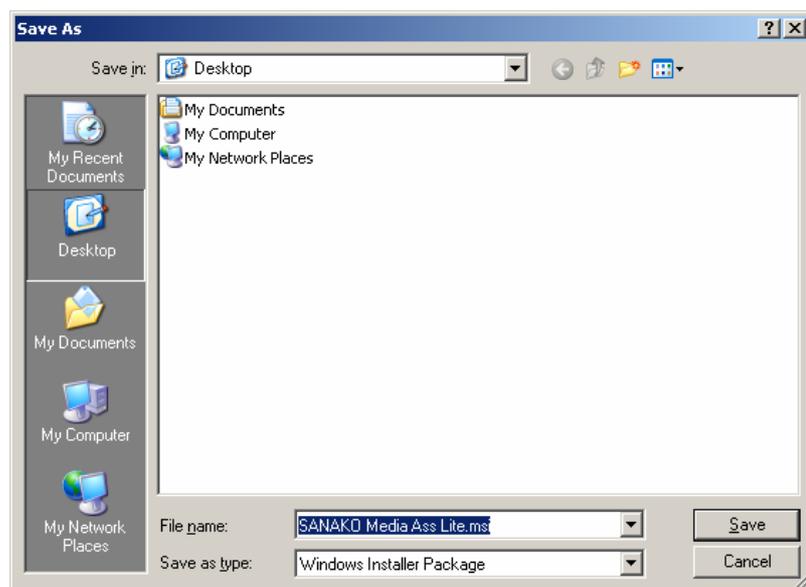


Figure 2

- **To Install SANAKO Media Assistant Lite**

1. Locate the icon for the file **SANAKO Media Assistant Lite.msi** on your desktop and double click on it (see figure 3).



Figure 3

2. You should see an **Open File** window with a security warning as shown in Figure 4. This file is perfectly safe and has been produced in house at the University.

If you wish to continue, click on the **Run** button



Figure 4

3. Now try one of the links to an audio file from the Subject Resources pages in the VLP. If the SANAKO Media Assistant player doesn't launch automatically after you click on the link, please refer to the document "**Troubleshooting the SANAKO Media Assistant files**".
4. Once you have successfully listened to a file, you can delete the file **SANAKO Media Assistant Lite.msi** from your desktop.

If you still have problems opening files with the SANAKO Media Assistant player, you can ask for help in either of the Language Resource Centres on campus, or email acc.landt.support@ntu.ac.uk.